

BULLETIN

Industry Divisions



Reference No: COVID-19/JG-3-20

Date issued: 19/03/2020

Dear member

Given the situation at hand, which is the COVID-19 crisis, special and most critical consideration is required to be given to vehicle's cleanliness, inbound and outward bound.

Please refer to VACC's earlier bulletins and emails in respect to employee/business welfare etc. for inward bound vehicle receiving and cleaning.

This notice is a supplement to earlier bulletins

To assist in this matter, the root source for skill to be exercised in cleaning the vehicle, is the **Australian Government automotive industry competency unit for "Preparing Vehicles for Customer Use"**: https://training.gov.au/TrainingComponentFiles/AUR/AURVTA001_R1.pdf

I suggest you select your best and most skillful employee to read this document fully and organise for him or her to provide other staff members with the same information; and appropriate time to ensure all elements of the clean are properly, safely and most effectively and efficiently carried out.

It is also prudent given the situation that a workplace based toolbox style refresher training on the safe techniques for preparing vehicles for customer be implemented asap. The on-the-job training objectives as a minimum, are the competency elements written in the [linked](#) Australian Government skills standard.

Kind regards

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